



**“Copilot gives all of us the gift of time. Every bit of time that we can find matters, because it means getting medicines to people that need it.”**

— Mike Zahigian, Chief Information Officer, Amgen



## **Amgen empowers its global workforce with Microsoft Copilot, shaping the future of healthcare**

Customer: AMGEN INC

Country: United States

Industry: Health Provider

Publish date: May 2024

Size: 10,000+ employees

[Watch the full story here](#)

- Challenge:**
- The biopharmaceutical industry is at a crucial juncture where technology and biotechnology need to unify.
  - Price deflation and shorter drug lifecycles necessitate modern solutions.
  - Accelerating research and time-to-market requires advanced tech.

- Solution:**
- Amgen deployed Microsoft Copilot for Microsoft 365 to nearly all its employees.
  - A business-driven approach ensured broad commitment.
  - Engagement opportunities promoted employee adoption and participation.
  - Viva Insights monitors Copilot usage.

- Impact:**
- Copilot delivers critical information instantly, augmenting decision-making and efficiency.
  - It speeds up data analysis and research, fueling creativity and productivity.
  - Copilot complements Amgen's expertise, helping accelerate innovation and problem-solving.

**Products:** Microsoft Copilot for Microsoft 365, Microsoft Teams