



# EY

Building a better  
working world

Customer:

[EY](#)

Industry:

Professional Services

Size:

Corporate (10,000+ employees)

Country:

United States

Products and services:

Microsoft Copilot for Microsoft 365

Microsoft Teams

Microsoft Graph connectors

[Read full story here](#)



“The first time I heard about Copilot was a year ago when Microsoft announced it to all their clients and my mind was blown away with the power that it can bring and the changes that it's going to make in our tax organization.”

—Coskun Cavusoglu, EY Americas Financial Services Tax AI Go-to-Market Leader

#### Situation:

With data from thousands of projects stored in silos across a complex organization, EY Global Tax wanted a more efficient way to discover the value of that data to help its own organization and its clients thrive in today's rapidly changing environment.

#### Solution:

EY Global Tax and Microsoft built a proof of concept of a plugin for Microsoft 365 on a developer tenant provided by Microsoft to preview Copilot for Microsoft 365 internally to see how it would impact data discovery and help expedite decisions.

#### Impact:

When Copilot is fully deployed, EY Global Tax expects to get quicker, more contextual answers to focused queries, which will significantly reduce time spent hunting for data and free up more time to apply data to more productive strategies for its clients and its own firm.