

KPI – Employee Satisfaction

Copilot Workshop

Request information on the Copilot for Microsoft 365 online Workshop



Roles

Enhancing employee satisfaction can require input from:

Service managers Operations managers
Change management Product designer

Microsoft AI solutions

Copilot for Microsoft 365
Copilot for Service

Microsoft Copilot can help enhance employee satisfaction in operations by enabling faster issue resolution and generating personalized email responses to inquiries.

How Microsoft Copilot can help increase satisfaction

Efficient ticket resolution

- Quickly identify urgent issues
- Organize information from past interactions

Personalized communications

- Generate personalized responses based on history
- Rapidly prepare for the meeting

Process optimization

- Copilot assists with drafting mails
- Analyze data and create actionable insights
- Collaborate with Teams and rapidly create proposals

LOOK