

# KPI – IT outsourcing costs

## Copilot Workshop

Request information on the Copilot for  
Microsoft 365 online Workshop



Whether it's trimming operational expenses, streamlining processes, or maximizing the value of investments, cost reduction directly impacts profitability, competitiveness, and long-term sustainability. By strategically managing costs, businesses can allocate resources more efficiently, enhance financial stability, and remain agile in an ever-evolving market.

## How Microsoft Copilot can help reduce costs

### Create internal feedback loop to identify cost saving areas

- Draft employee surveys focused on the value of resources utilized and ideas for cost savings
- Analyze surveys to gain valuable insights into what makes employees happy or areas that need improvement within the organization

### Improve employee efficiency and productivity

- Have Copilot assist with emails and document drafts
- Save time on administrative activities such as generating meeting notes and follow up items



## Roles

Chief Information Officer  
IT Managers  
Procurement Specialist  
IT Operations team



## Microsoft AI solutions

Copilot for Microsoft 365  
Microsoft Copilot

**LOOK**